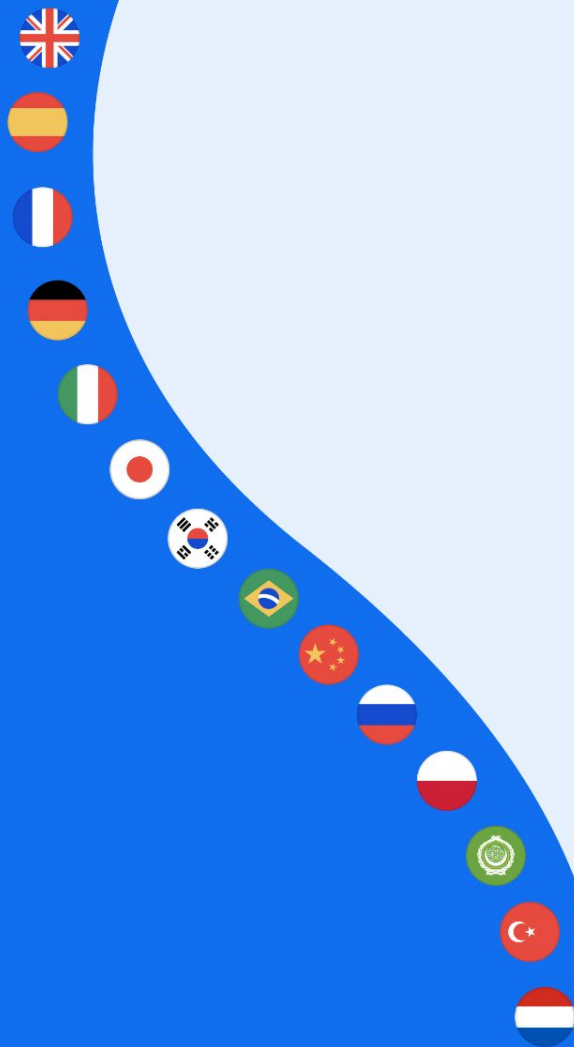


Busuu






How Busuu works

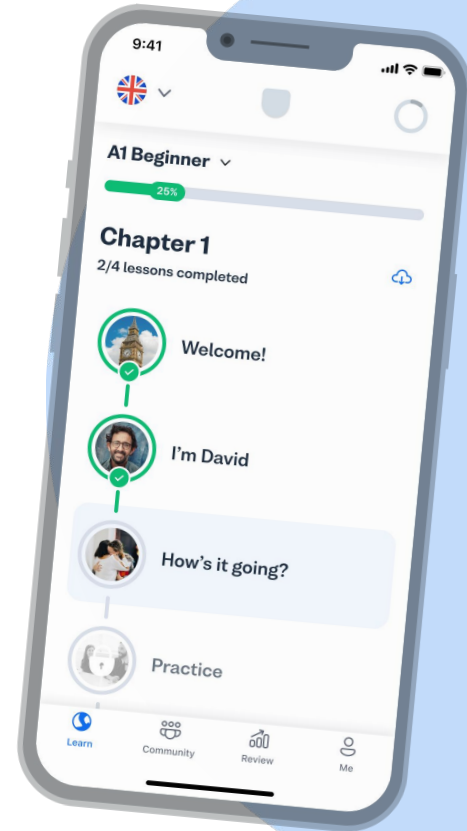


Welcome to Busuu

It's great to have you on board!

With Busuu, you'll:

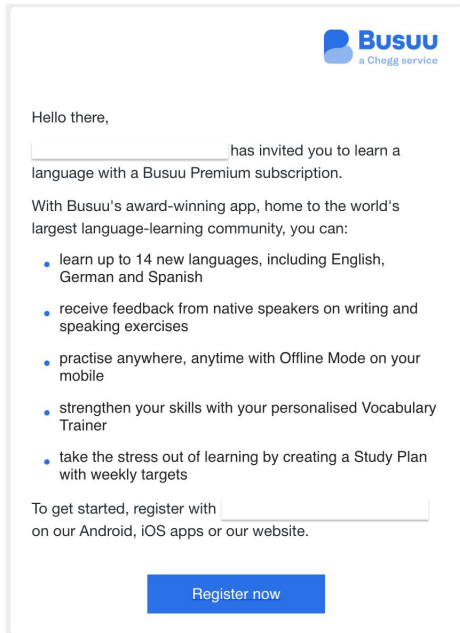
-  **Learn in your own time** with short, self-paced lessons available on and offline, that fit around your day
-  **Get smarter** with your own Study Plan to keep your learning on track, and AI-enabled tools that help you master trickier vocab and grammar
-  **Find support** from the Busuu community of learners around the world, giving friendly feedback
-  **Practise pronunciation** sharing voice recording exercises with our community of native speakers
-  **Speak like a local** with real-life phrases to help you talk to colleagues and friends with confidence






How to register

1. You'll get an invitation to Busuu sent to your email. Read this and click 'Register now'



 a Chegg service

Hello there,

_____ has invited you to learn a language with a Busuu Premium subscription.

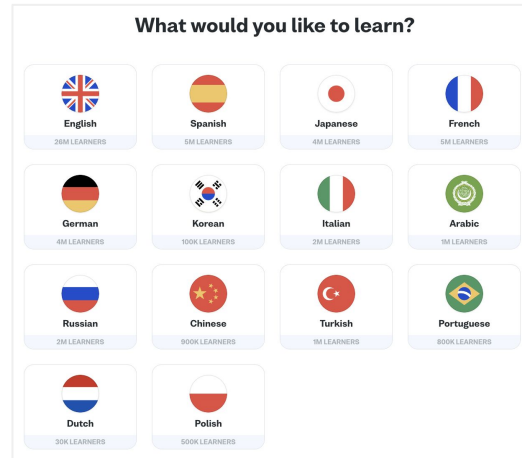
With Busuu's award-winning app, home to the world's largest language-learning community, you can:

- learn up to 14 new languages, including English, German and Spanish
- receive feedback from native speakers on writing and speaking exercises
- practise anywhere, anytime with Offline Mode on your mobile
- strengthen your skills with your personalised Vocabulary Trainer
- take the stress out of learning by creating a Study Plan with weekly targets















To get started, register with _____ on our Android, iOS apps or our website.

[Register now](#)

2. This will take you to the Busuu portal, where you'll select the language you'd like to start learning

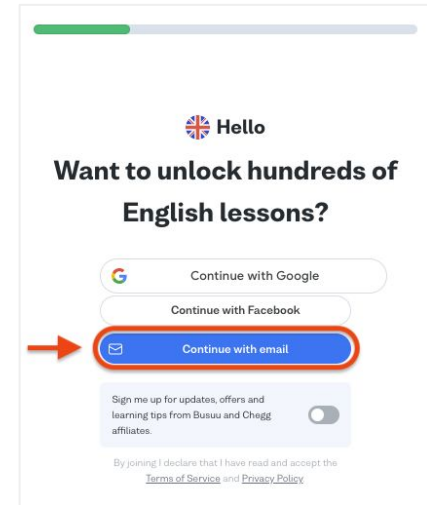



What would you like to learn?

 English 26M LEARNERS	 Spanish 5M LEARNERS	 Japanese 4M LEARNERS	 French 5M LEARNERS
 German 4M LEARNERS	 Korean 100K LEARNERS	 Italian 2M LEARNERS	 Arabic 9M LEARNERS
 Russian 2M LEARNERS	 Chinese 900K LEARNERS	 Turkish 9M LEARNERS	 Portuguese 800K LEARNERS
 Dutch 30K LEARNERS	 Polish 500K LEARNERS		


3. If you're signing up via the **web version**, select 'continue with email' and create your Busuu account password

NOTE: Remember to use the email where you received your invitation!*




 Hello

Want to unlock hundreds of English lessons?

 Continue with Google

Continue with Facebook

 **Continue with email**

Sign me up for updates, offers and learning tips from Busuu and Chegg affiliates.

By joining I declare that I have read and accept the [Terms of Service](#) and [Privacy Policy](#)

*If your organisation has **Single sign-on (SSO)** integration with Busuu, you must create your Busuu Account through that portal, no invitation email will be sent.




Your Placement Test


A simple [placement test](#) helps us make sure your learning is exactly where you need it.

- The test covers your existing grammar, vocabulary and listening knowledge
- Set aside time to complete your Placement Test, it typically takes only a few minutes
- [Want to retake your test?](#) You can do so anytime in your [Busuu profile settings](#)


How much English do you know?



I'm a complete beginner
Start from scratch



I know some English
Find your level



We know you're unique. Let's find the right place for you to start your language learning journey!

It takes around 5 minutes depending on your answers.

[Start the test](#) ←

Your Study Plan



 [Setting up a Study Plan](#) makes learners **5x more likely to stick with their study**

What level do you want to achieve?

- A1** Beginner
Ask and answer easy questions and introduce myself to new colleagues
- A2** Elementary
Take part in simple conversations and talk about my job
- B1** Intermediate
Understand the main points of a presentation and give my opinion
- B2** Upper Intermediate
Understand most things, write reports and take part in discussions
- C1** Advanced
Present clear arguments and describe trends in data

Which days of the week would you like to learn?

Mon ✓ Tue ✓ Wed ✓ Thu ✓ Fri ✓ Sat ✓ Sun ✓

What time of the day would you like to learn?

11 15 ⓘ

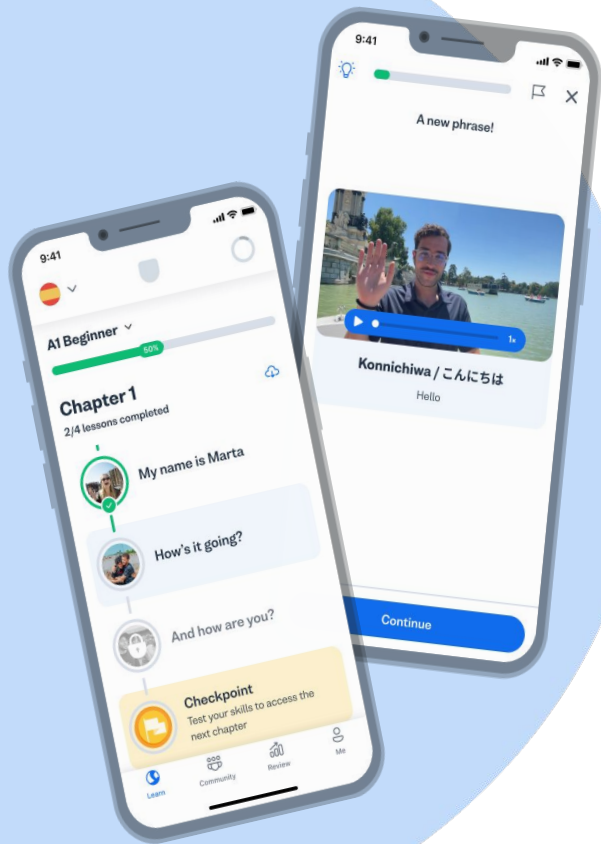
Notifications
Receive study reminders, exclusive offers and learning tips.

How long would you like to study?

We recommend 10 minutes a day.

− 10 +
minutes / day

You can also use Study Plan to track your fluency!



Now that you're registered, you can download the Busuu app

You can use Busuu via the web browser on your computer, or via the Busuu App on your smartphone.

We suggest using the Busuu App. That way you can study whenever and wherever you are, achieving learning outcomes faster.

💡 Download the Busuu App via the **Google Play Store** or **App Store**.



Self-paced learning

Languages on Busuu

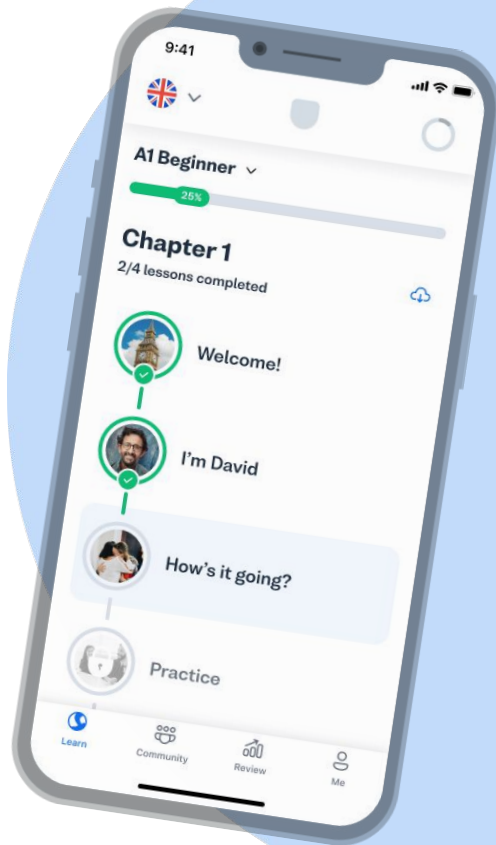
14 languages

All languages are accessible 24/7 and can be studied simultaneously

- English
- Spanish
- French
- German
- Italian
- Dutch
- Portuguese
- Polish
- Turkish
- Japanese
- Chinese
- Russian
- Arabic
- Korean

15 interface languages

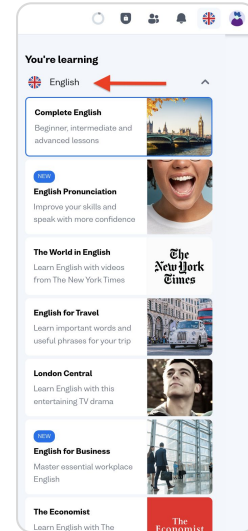
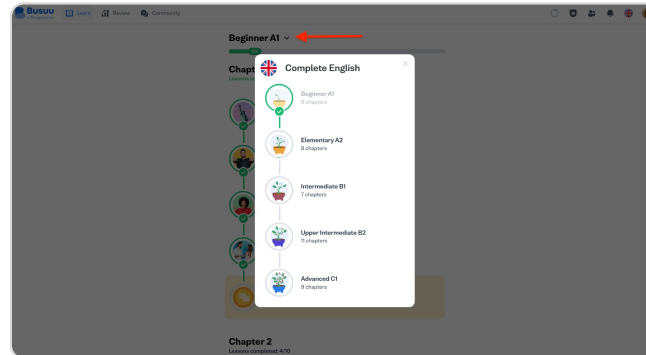
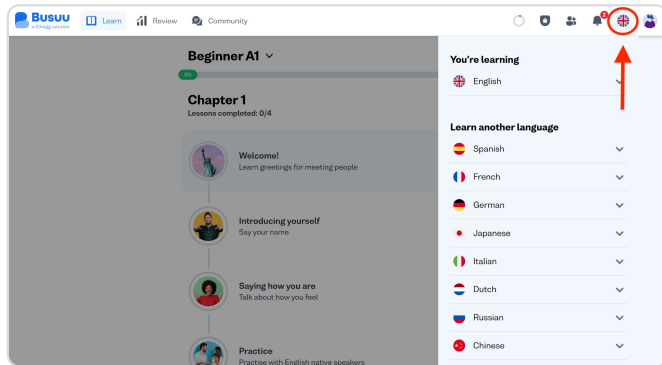
- English
- Spanish
- French
- German
- Italian
- Portuguese
- Polish
- Turkish
- Japanese
- Chinese
- Russian
- Arabic
- Bahasa Indonesian
- Vietnamese
- Korean





Your courses

1. Click on the country flag to select the language or course you want to learn
2. There are different topics: our complete course (A1-B2/C1 CEFR), or pronunciation, business and more
3. Choose the level you'd like to start studying
4. Lessons are grouped into chapters, with checkpoint tests between each chapter to track your progress





Busuu Certificates

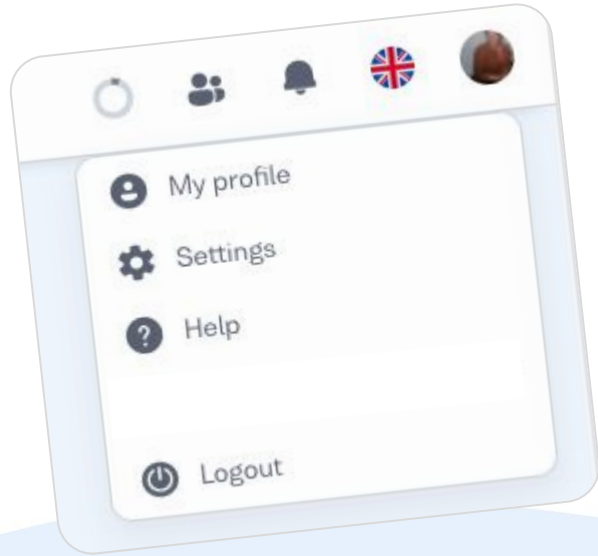
All Busuu content is aligned with the [Common European Framework of Reference \(CEFR\)](#), an internationally recognised standard that assesses you as you progress.

- Official personalised Busuu Certificates sent by email
- CEFR Levels A1 to C1 CEFR + Business (**ENG, FR, and NL**)
- Available for: **English, Spanish, Italian, French, German, Dutch, Portuguese, Japanese** (only A1 and A2), **Chinese** (only A1), **Korean** (only A1), and **Russian** (only A1).



* [If you fail to pass a level, you can retake your end-of-level test after 14 days.](#)

Getting to know your Busuu account



Here you'll see an overview of your learning progress, your community conversations and feedback you've received from other learners.

This will take you to our [FAQ page](#) where you can learn about our technology, profile settings and much more.

Your settings



Settings

[Account](#) [Photos](#) [Languages](#) [Personal settings](#) [Subscription](#) [Study Plan](#)

Account

Account information

Username

Email

Phone number

Current password

[Forgot your password?](#)

New password

Confirm password


Interface language

Find out where to start your English course by taking our Placement Test.

This is where you can [change your Study Plan](#) to suit your changing learning needs

If you want to study in your target language, or in a different language to your native language, you can change your interface language here.

If you forgot to take your Placement Test or you'd like to repeat it, you can do so here.

 Please remember, to click 'Complete Course' first, before retaking your test here.

Private Lessons

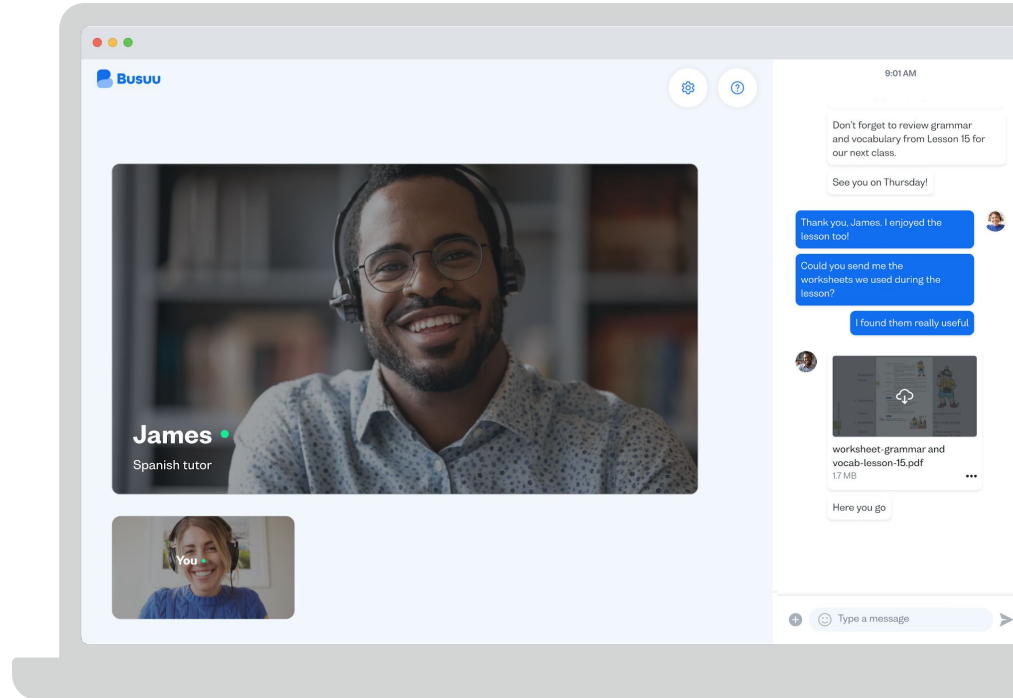


Why Private Lessons?

Private Lessons **accelerate your learning** helping you achieve **higher proficiency** levels

- Learn from our pool of high-quality language teachers
- Get personalised lesson plans signed with your self-paced course and learning needs
- Available in 14 languages
- 45-minute lessons hosted online
- [FAQ page](#)

💡 Please use the **web browser (Chrome or Firefox)** to book and attend your private lessons

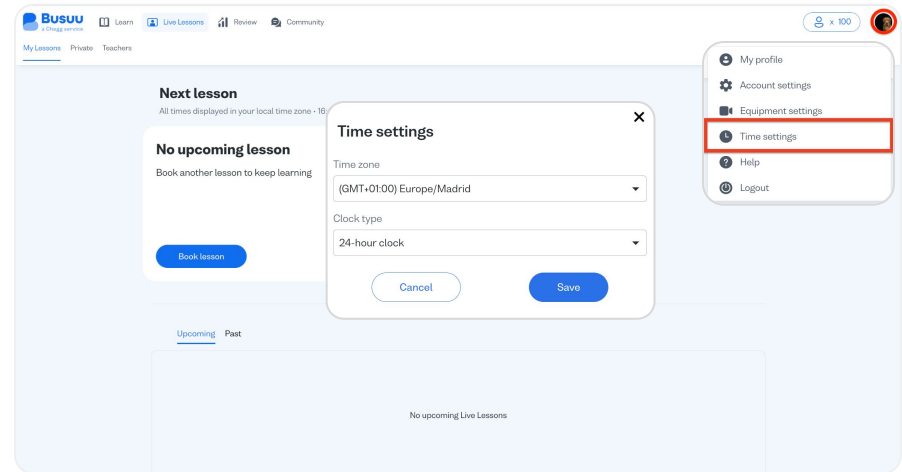
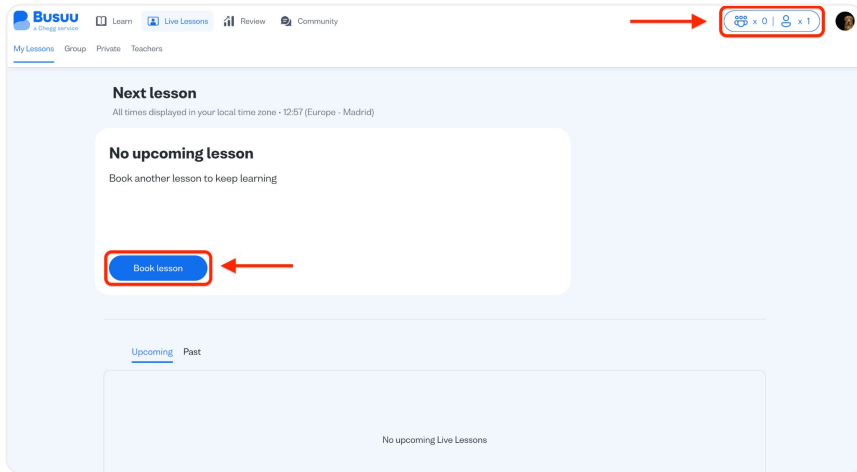




Your Live Lessons dashboard

1. Look for the 'Live Lessons' tab in the Busuu menu (desktop version)
2. You'll see how many Live Lessons credits you have remaining on the top right corner of the screen
3. Ensure that your timezone is correctly adjusted

To book a new lesson click: 'Book Lesson'



Schedule a Live Lesson: language and calendar



4. Choose the language that you are learning

5. Lessons **are always displayed in your timezone**. Simply select the desired day and time during which you wish to schedule your lesson

← Choose a time that works for you

I'm learning

English

English
Spanish
French
German
Italian
Japanese
Polish
Portuguese

February 10 - February 16 2023

	Sat 11	Sun 12	Mon 13	Tue 14	Wed 15	Thu 16
17:30	00:00	00:00	00:00	00:00	00:00	00:00
18:00	00:30	00:30	00:30	00:30	00:30	00:30
18:30	03:00	01:00	01:00	01:00	01:00	01:00
19:00	03:30	01:30	01:30	01:30	01:30	01:30
19:30	06:00	02:00	02:00	02:00	02:00	02:00
20:00	06:30	02:30	02:30	02:30	02:30	02:30
20:30	07:00	03:00	03:00	03:00	03:00	03:00
21:00	07:30	03:30	03:30	03:30	03:30	03:30
21:30	08:00	04:00	04:00	04:00	04:00	04:00
22:00	08:30	04:30	04:30	04:30	04:30	04:30
22:30	09:00	05:00	05:00	05:00	05:00	05:00
23:00	09:30	05:30	05:30	05:30	05:30	05:30
23:30	10:00	06:00	06:00	06:00	06:00	06:00
	10:30	06:30	06:30	06:30	06:30	06:30
	11:00	07:00	07:00	07:00	07:00	07:00
	11:30	07:30	07:30	07:30	07:30	07:30
	12:00	08:00	08:00	08:00	08:00	08:00





Schedule a Live Lesson: teacher selection


6. Different teachers are available at different times. Select the teacher you want to learn with, and you can send the teacher details regarding your level and your objectives for the upcoming lesson in a personal note


7. If you've taken a Live Lesson with a particular teacher before, you can select that same teacher when scheduling future lessons

Book your lesson




John 

 From: United Kingdom

 English C2

06:30, Wed, February 15, 2023
45-minute Live Lesson

What is your language level? *

Complete Beginner 



What would you like to work on? *

Please include any other information you want your teacher to know so they can plan your Lesson perfectly!


To receive your refund (+1 credit), you must cancel your Live Lesson with at least 24 hours notice.


Book now


I'm learning


 French 

Your previous teachers

 Capucine

 Cécile

 Kelly

 Constancia



Live Lesson scheduled

Once you have booked your Live Lesson it will show on your 'My Lessons' dashboard.


💡 You can also add the lesson to your calendar so that you won't forget to join on the day.

Next lesson

All times displayed in your local time zone · 17:22 (Europe - Madrid)









18:00 · Wednesday 15 February · 45 minutes

Private Lesson with Kelly


 Teacher - Kelly

Starts in 4 days




[Upcoming \(7\)](#) [Past \(12\)](#)

	Private Lesson with Kelly 18:00 - Wednesday February 15, 2023	 Kelly	...
	Private Lesson with Constanca 16:00 - Wednesday February 22, 2023	 Constanca	...
	Private Lesson with Kelly 15:00 - Wednesday March 1, 2023	 Kelly	...
	Private Lesson with Kelly 15:00 - Thursday March 9, 2023	 Kelly	...


1 lesson booked!



Private Lesson with Aaron

 English  45 min  Beginner

You've booked the following lessons:

 14:00, Thursday 16 February 2023

[Add to calendar](#)

[Not now](#)



Before your Live Lesson: chat and cancellations

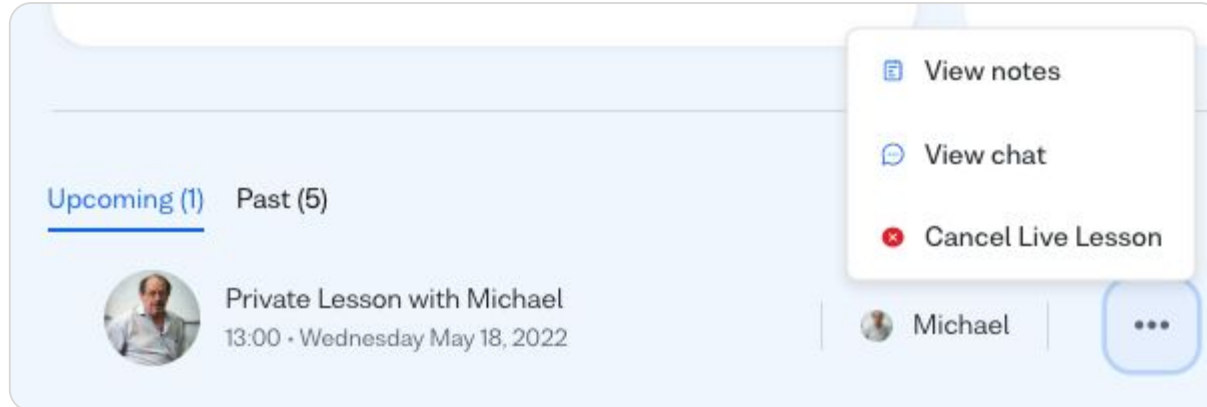
The chat option allows you to speak to your teacher before the lesson is scheduled. Here you can also cancel booked lessons.

 [Please cancel your lesson more than 24 hours before the lesson is scheduled to start](#)

If you cancel a Live Lesson, the lesson credit will be automatically returned to your account.

If you cancel a Live Lesson less than 24 hours before it is scheduled to start, you will lose your lesson credit.

Find out more information about your Private Lessons [here!](#)





Joining a Live Lesson



The screenshot shows the Busuu 'My Lessons' dashboard. At the top, a green banner reads 'Your lesson is now live. Join lesson'. The navigation bar includes 'Busuu a Chegg service', 'Learn', 'Live Lessons', 'Review', and 'Community'. Below the navigation, there are tabs for 'Private', 'My Lessons', and 'Teacher Community'. The main content area is divided into two columns. The left column, titled 'Next lesson', shows a live lesson 'Private Lesson with Gustav' starting at 11:30 today for 45 minutes. It includes a 'Join lesson' button. The right column, titled 'My Lessons', shows lesson statistics: 100 Remaining, 1 Upcoming, and 5 Completed. Below this, there is a section for 'Upcoming (1)' and 'Past (5)' lessons. The upcoming lesson is 'Private Lesson with Gustav' on Tuesday, May 17, 2022, at 11:30, with a 'Join lesson' button and a three-dot menu.

[To join a Live Lesson, access your Busuu account from a Google Chrome or Firefox web browser and click 'Join Now' from the Live Lesson dashboard.](#)

 For troubleshooting, please [click here!](#) 

Live Group Lessons



Why Live Group Lessons?

Live Group Lessons **accelerate your learning** in a friendly group, giving you space to **practise spoken skills**

- Group lessons with high-quality teachers
- Aligned with your self-paced lesson topics
- Learn in a small group of up to 5 learners
- 45-minutes lessons hosted online
- Available for **English, French, Spanish, German, and Dutch**
- [FAQ page](#)

💡 Please use the **web browser (Chrome or Firefox)** to book and attend your private lessons.

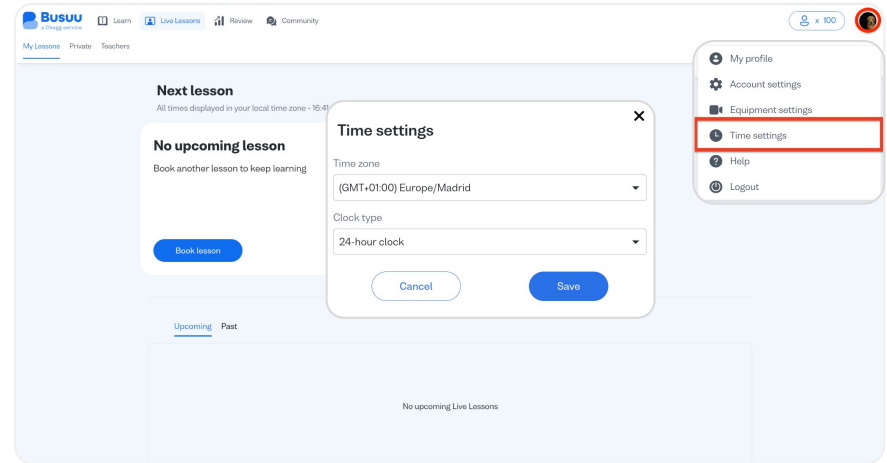
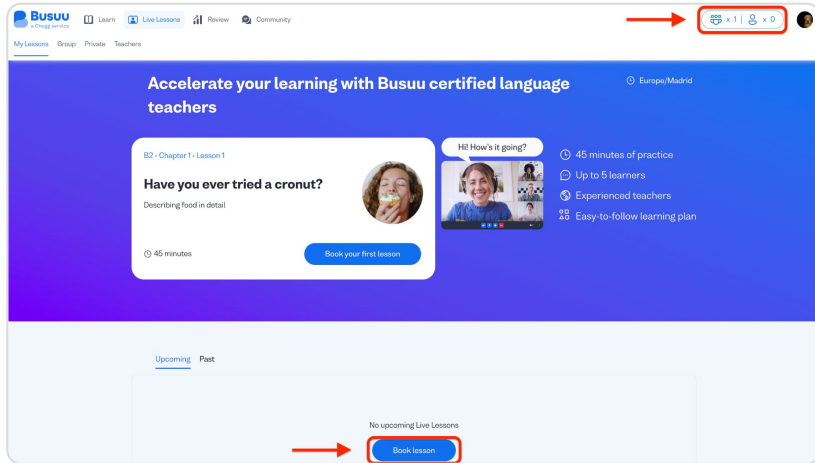




Your Live Lessons dashboard

1. Look for the 'Live Lessons' tab in the Busuu desktop menu
2. You'll see how many Live Lesson credits you have remaining on the top right corner of the screen
3. Ensure that your timezone is correctly adjusted

To book a new Live Lesson click: 'Book lesson'



Schedule a Live Group Lesson: language and calendar



4. Choose the language that you are learning, your current proficiency level and your current chapter
5. Click on the arrow on the right to see the breakdown of the lessons available for each chapter and the times of the week the lessons are available

The screenshot shows the Busuu interface for scheduling a live group lesson. The top navigation bar includes 'Learn', 'Live Lessons', 'Review', and 'Community'. The main content area is divided into two columns.

Left Column: Choose your chapter

- Language: English (with a flag icon)
- Proficiency: B2 Upper Intermediate
- Chapter 1 Experiences (0% progress)
- Chapter 2 Emotions (0% progress)
- Chapter 3 Transformations (0% progress, highlighted with a red circle and an upward arrow icon)
- Chapter 4 Technology (0% progress)
- Chapter 5 (0% progress)

Right Column: Lesson Availability

Availability: Mon Tue Wed Thu Fri Sat Sun | Time of day: All times 6-24 | Clear all

Sunday 19 February

- 16:00 - Sunday 19 February - Chapter 3
Music brings me joy
Talking about our relationship with music
Teacher assigned after booking
Book now | View details

Wednesday 22 February

- 17:00 - Wednesday 22 February - Chapter 3
Music brings me joy
Talking about our relationship with music
Teacher - James
Book now | View details

Tuesday 28 February

- 11:00 - Tuesday 28 February - Chapter 3



Scheduling a Live Group Lesson: language and calendar

6. You can browse lessons by selecting your desired day and time and scrolling through the lessons available that day

7. You can also check the teacher assigned and the number of students that have booked that lesson

The screenshot displays the Busuu interface for scheduling a live group lesson. The top navigation bar includes 'Learn', 'Live Lessons', 'Review', and 'Community'. The main content area is divided into two sections: 'Choose your chapter' on the left and a list of available lessons on the right.

Choose your chapter:

- English (selected)
- B2 Upper Intermediate
- Chapter 1 Experiences (0%)
- Chapter 2 Emotions (0%)
- Chapter 3 Transformations (0%)
- Chapter 4 Technology (0%)
- Chapter 5 (0%)

Lesson Availability Filter:

Availability: Mon Tue Wed Thu Fri Sat Sun
Time of day: All times 6-24
Clear all

Sunday 19 February

- 16:00 - Sunday 19 February - Chapter 3
Music brings me joy
Talking about our relationship with music
Teacher assigned after booking
Book now
View details

Wednesday 22 February

- 17:00 - Wednesday 22 February - Chapter 3
Music brings me joy
Talking about our relationship with music
Teacher: James
Book now
View details

Tuesday 28 February

- 11:00 - Tuesday 28 February - Chapter 3

Scheduling a Live Group Lesson: lesson details



8. Click 'View details' to see more information on the topics that'll be covered in the lesson, along with the teacher's profiles and who else is attending
9. You can [download lesson material](#) before and after your lesson

Wednesday 22 February

17:00 · Wednesday 22 February · Chapter 3

Music brings me joy
Talking about our relationship with music

Teacher - James

[Book now](#)

[View details](#)

Busuu
Learn Live Lessons Review Community

My Lessons Group Private Teachers

82 Upper Intermediate

Music brings me joy

Talking about our relationship with music

What will I do in this lesson?

- ☑ Talk about iconic songs from your country
- ☑ Find out if listening to music while studying is a good idea
- ☑ Discuss your relationship with music

Self study

- ☑ Practice content from self-led lesson 11

Lesson materials

[Download material \(PDF\)](#)

Your teacher

James
United Kingdom
English · French · Spanish · Japanese

3 seats left
22 February 2023
17:00 - 17:45 CET
45 minutes
2 attending


[Book now](#)





Lesson scheduled: My lessons overview


Once you have booked your lesson, it will show in your 'My Lessons' dashboard.


💡 You can add the lesson to your calendar, so that you won't forget to join on the day! 😊

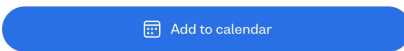
 **Lesson booked!**
You've successfully booked your next lesson





 **B2 UPPER INTERMEDIATE**
Music brings me joy
Talking about our relationship with music

 Wednesday 22 February 2023

 17:00 - 17:45 CET


 Teacher: James



Busuu    


[My Lessons](#) [Group](#) [Private](#) [Teachers](#)





Next lesson
All times displayed in your local time zone - 13:57 (Europe - Madrid)

17:00 - Wednesday 22 February - 45 minutes
Music brings me joy
Talking about our relationship with music
Teacher - James


Starts in 8 days

Upcoming (1) Past

 **Music brings me joy**
17:00 - Wednesday February 22, 2023

 James  Information  Download 

Before your Live Group Lesson: chat and cancellations



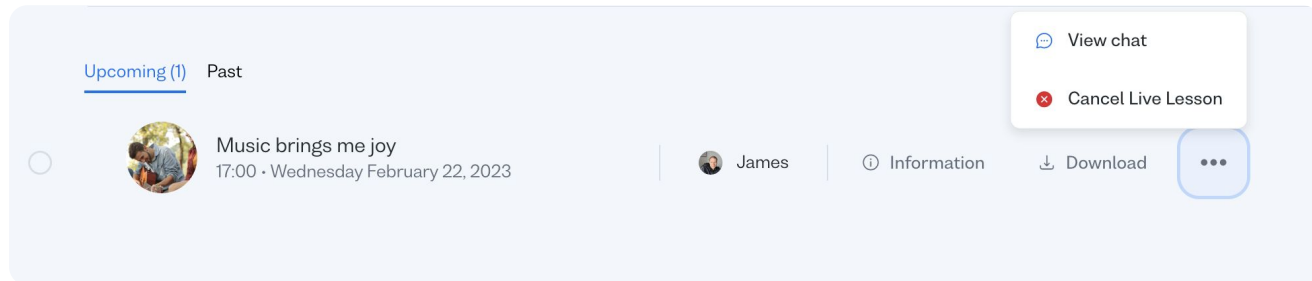
The chat option allows you to speak to your teacher before the lesson is scheduled. Here you are also able to cancel booked lessons.

 [Please cancel your lesson more than 24 hours before the lesson is scheduled to start.](#)



If you cancel more than 24 hours before the lesson is due to start, your lesson credit will be automatically returned to your account.


If you cancel a lesson **less than 24 hours** before it is scheduled to start, you will lose your lesson credit.


Find out more information about your Live Group Lessons [here!](#)






Upcoming (1) Past

  Music brings me joy
17:00 - Wednesday February 22, 2023

 James

 Information

 Download

-  View chat
-  Cancel Live Lesson

Joining a Live Group Lesson



Your lesson is now live. [Join lesson](#)

Busuu a Chegg service Learn Live Lessons Review Community

Private My Lessons Teacher Community

Next lesson

All times displayed in your local time zone - 11:39 (Europe - London)

Lesson is now live

22:00 - Thursday 19 May - Chapter 1
It's the worst book I've ever read
Using the present perfect to describe good and bad experiences
Teacher - Jonathan

[Join lesson](#)

My Lessons

Your lesson statistics

10	1	1
Remaining	Upcoming	Completed

Upcoming (1) Past (15)

It's the worst book I've ever read
22:00 - Thursday May 19, 2022 | Jonathan | [Join lesson](#) ...

[To join a lesson, access your Busuu account from a Google Chrome or Firefox web browser and click 'Join Now' from the Live Lesson dashboard.](#)

🤖 For troubleshooting steps, please [click here!](#) 🛠️



Contact Busuu Support
team@busuu.com